**CRM SDK – SP/PB INSTALLATION STEPS**

1. create the directory $SDK\_CRM\_HOME (   /sdkhome/sdk/CRM7.5/CRM7.5\_SP<#MUN>PB<#NUM>/SDKRoot/CRM<SPCore Release>/modules/crm )
2. cp -r <source location>  $SDK\_CRM\_HOME/
3. cp <prev $SDK\_CRM\_HOME>/axis-1\_2/ $SDK\_CRM\_HOME/
4. The SDK contain 4 directories: (if there are others such as APM-7.5, INT\_FILES\_CRM remove them)

* CRM
* Jars\_for\_XvoJar
* SMARTWEB
* Extralibs

1. cp $SDK\_CRM\_HOME /CRM/RGR/AmdocsCRMApplication/lib\_UNIX/jdom.jar $SDK\_CRM\_HOME /Jars\_for\_XvoJar/
2. create links under >

$SDK\_CRM\_HOME/CRM/applicSation/AmdocsCRMApplication [126]>

bin@ -> bin\_UNIX

lib@ -> lib\_UNIX

1. Update clarify.env file
2. Back the original clarify.env
3. cp $prevSDK\_CRM\_HOME/ CRM/application/AmdocsCRMApplication/bin/clarify.env.<ver>.<host> $SDK\_CRM\_HOME/ CRM/application/AmdocsCRMApplication/bin
4. Fixed Java\_Classpath in the clarify.env. <ver>.<host>.

Cd ..

1. Update db and jdbc db details in the clarify.env. <ver>.<host>
2. Update config\_file location in the clarify.env. .<ver>.<host>

config\_file\_location=/sdkhome/sdk/SDKRoot/CRM792/modules/crm/CRM/application/Server/configurator

1. cp clarify.env.<ver>.<host> clarify.env
2. Copy file custCrmConfig.conf from prev. SDK to new

.$SDK\_CRM\_HOME/CRM/application/Server/configurator [184]> ll custCrmConfig.conf

1. Create jsp directory under $SDK\_CRM\_HOME

* cd $SDK\_CRM\_HOME
* mkdir –p jsp/WEB-INF
* cp -r ./CRM/application/installedApps/ClfyAgent/ClfyAgent.war/WEB-INF/lib ./jsp/WEB-INF/
* cp –r ./CRM/application/installedApps/ClfyAgent/ClfyAgent.war/applets ./jsp
* cd ./jsp/WEB-INF/lib
* cp –f ../../../SMARTWEB/war/CRM/\*.jar .
* cp –f ../../../CRM/application/installedApps/ClfyAgent/\*.jar .
* mv AmdocsCore.jar ../

1. Following jars should be removed:
2. ClfyXvo.jar

* cd $SDK\_CRM\_HOME
* foreach jar (`find . -type f -name "ClfyXvo.jar"`)
* foreach? mv $jar $jar.orig
* foreach? end

1. cd $SDK\_CRM\_HOMER/jsp/WEB-INF/lib

* mv axis.jar axis.jar.orig
* mv commons-discovery-0.2.jar co mmons-discovery-0.2.jar.orig
* mv wsdl4j-1.5.1.jar wsdl4j-1.5. 1.jar.orig

1. Run chmod

* cd $SDK\_CRM\_HOME
* find . –type d | xargs chmod 755
* find . –type f | xargs chmod 755

1. copy and update $SDK\_CRM\_HOME/CRM/application/AmdocsCRMApplication/scripts/envvars.csh\* from old SDk to new SDK
2. create the link for tools directory under /sdkhome/sdk/CRM7.5/CRM7.5\_SP<#MUN>PB<#NUM>/SDKRoot/CRM<SPCore Release>/

e.g: tools@ -> /sdkhome/sdk/SDKRoot/ABP795/tools

1. change the cc\_local.dat.v795.crm (under $Home/data) as well to:

CORE\_RELEASE=CRM7.5\_SP2\_PB10

1. Change the link to the new CRM SDK.
2. Run build with also updating the schema. For updating the schema touch a file \*.tabel or \*.view

under : ~bb/ccrm9Configuration/v79\_5/database/schema/files

* Copy jf and crm folder
* Delete folders and update links instead of them
  + From ~/SDKRoot/CRM801/modules> **find . -type l**

The result that you will be given are links that need to be update in the new PB. If folder already name the same as the links, the folder should be removed and create links instead of them.